

Alan,

Feedback from a Senior Executive Client

What did you like about our sessions?

The approach was always professional, but in a relaxed environment. Felt at ease and although we made appointments I never felt rushed or stressed. Outside of the more formal processes and delivery required by the various tests, I liked the fact that you offered ideas and suggestions. Your considerable experience in the real world and your personable attitude meant that the sessions were never just a clinical feedback on the test results alone.

The loan of your software and books to help me move ideas forward was a nice gesture and beyond expectation.

Your professional experience and qualifications made a big difference in my search for a coach, but from the sessions I was pleased to learn that you had made a major career change and had real experience of the challenges faced in doing so – I felt that I was working with someone who had not simply changed career to become an “instant” coach, as was the case for many coaches that I researched.

What has been the key learning point for you?

The Highlands, MBTI in particular have delivered the information that I was seeking to help me plan for a better future working life. I need to implement these with care. In many areas I have been enlightened with regard to why certain past events occurred and how I may mitigate against these happening again.

Beyond the above, I have been motivated to explore and learn so many new areas and ideas.

What action do you intend to take next?

- Use the feedback from the Gold Programme to assist me in finding a job/career that will fulfil my needs for the longer term.
- If I find that I need to continue with my past career for the time being, shall use the feedback to try to identify a job and environment that is as close as possible to meeting my needs.
- Shall try to use the feedback to improve my interpersonal relationships.
- Learn new skills to complement recommendations from the feedback.

What might you say to others about this programme?

Realising that the quality of coach could make an enormous difference to long term career success, I invested considerable time and effort in finding the right coach. There were many that had made the change from an unrelated career by being trained as a coach. However, very few had the depth and breadth of experience and qualifications that Denise possessed. The programme has exceeded my expectations and working with Denise has been a very positive experience. Having recently completed the Gold Programme, I have no doubt that I made the right choice in selecting Denise as my career coach.