

## Why choose Denise as your interview coach?

Few people have more experience than Denise. As a chartered occupational psychologist she has specialised in both helping companies recruit for a variety of professional, managerial and senior executive roles and in coaching individuals to be successful through all elements of job search including CV writing, interviews, assessment centres and job search techniques. Denise has undertaken well over 30 days of practical training in interview and assessment centre techniques. She has worked with a wide range of organisations including national and local government, blue chip companies, smaller organisations and charities.

"My interviewing experience is into the thousands, and I've now completed well over 2,500 interviews and **I know what makes someone successful at interview.**"

## Interview and Assessment Centre practical experience

### Qualifications related to interviewing and assessing

- **Successfully completed academic and practical training in interviewing and assessment skills as part of my MSc in Occupational Psychology**
- **My professional expertise as a Chartered Occupational Psychologist is based on my assessed capability in 2 areas – careers coaching and assessment/ interviewing capability**
- Successfully completed 5 day **Post Office assessor training course**, grade 1 pass
- Successfully completed 3 day **Post Office technical assessor training course**, grade 1 pass.
- Manchester Business School – 3 day course in advanced interviewing skills
- Successfully completed 3 day training course to be accepted as an assessor with the **Civil Service Fast Stream**
- Successfully completed 3 day training course to be accepted as an assessor for **Foreign and Commonwealth Office**
- Successfully completed training on new processes for selection within the Civil Service

### Specific interviewer and assessor experience includes:

- **Interviewing and chairing selection boards, 40+ people** for Change Agents into IT, a part of the Post Office
- **Interviewed and assessed over 150 candidates** for roles of Quality Managers into Royal Mail
- **Trained well over 1000 interviewers and assessors** for the award winning Post Office Assessor Training course. (A full week course which was pass/ fail)
- **Interviewed and assessed over 50 candidates** for roles of Quality Managers into Post Office Counters Limited
- **Interviewed and assessed over 250 candidates** for roles of Mails Network Inspectors into Royal Mail
- **Interviewed and assessed over 100 candidates** for the Royal Mail Graduate programme
- **Interviewed and assessed over 200 candidates** for various senior manager positions within the Post Office businesses including Finance, Personnel and Quality Directors within 4 different business units
- **Interviewed and assessed over 500 candidates** for graduate entrance to the Civil Service Fast Stream.
- **Interviewed and assessed over 60 candidates** for various roles within Rugby Cement
- **Interviewed and assessed over 50 candidates** for various roles within Vodafone
- **Interviewed over 300 staff within BT**, including overall responsibility as project manager due to a major reorganisation for a further 700 people
- **Interviewed over 100 staff at professional and managerial level** for charities including Christian Aid, Social Enterprise London and Help for the Elderly
- **Interviewed over 100 senior managers** for positions within UK Trade and Industry
- **Plus many other one off assignments** including with the Foreign and Commonwealth Office to recruit ambassadors, various staff within the Learning Skills Council, Prison Service, Rover Cars, Peter Black, Leeds University etc.

## Specific interview coaching experience includes

- Coaching outplacement candidates from outplacement companies such as Proteus Career Management, TMP Worldwide and Right Coultts to be successful in a range of managerial and professional roles up to senior levels (over 100k p.a)
- Coaching over 400 personal clients in interview skills on a one to one basis
- Group interview skills programmes for hundreds of staff who were on an outplacement/ redundancy programme for a number of different companies
- Personal experience of being interviewed. "I've interviewed and not always been successful. I know what it is like to fail, and I share what I learned from those experiences."

## Client Feedback on Interview Coaching

"Dear Denise, Just a quick note to say a big "thank you" for all your support and practical help through my job search.

The transformation that you have achieved for me is remarkable. A couple of months ago I was coming out of interviews having failed completely to get my points across. With your help I have learned how to prepare myself, focus on the interviewers' questions and ensure that I communicate all the important facts concisely and effectively.

You have also provided the all-important boost to my self confidence, by spotting and building upon what I did well, as well as acknowledging my weaknesses with constructive, practical tips to overcome them.

As you know, I have now been offered an amazing job with an organisation where I believe that I can add real value and which is compatible with my commitments to my young family. I thought this was quite a tall order, but by helping me to focus on what is important, you have helped me to find the ideal career move.

It has been a delight to work with you and you made me feel as though I was your most important client. You are invariably cheerful and positive, but above all you really know what makes a difference in the world of recruitment and selection.

You truly are an "Amazing Person" and I will be recommending you to everyone I know, Kindest regards, Debbie"  
Now a CEO

"Working through the application from I learned how to better interpret what employers would be expecting from it. I have a better understanding of employers recruitment methods and criteria. I found it very relaxed, friendly and informal. It was extremely helpful and offered real direction and steps for progress. Regular follow ups and further advice is really helpful keeping you on track and feeling supported" **Tim H, Gloucestershire.**

Denise Taylor, Chartered Occupational Psychologist – [www.amazingpeople.co.uk](http://www.amazingpeople.co.uk) December 2007

The logo for 'Amazing People' features the word 'Amazing' in a blue, cursive font with a small star above the 'i', and the word 'People' in a black, serif font below it. The logo is positioned in the bottom right corner of the page, above a decorative purple and black gradient bar.