

Marc,

Feedback from a Career Changer

What did you like about our sessions?

I found the Highlands Ability Battery test to be a very powerful tool in assessing my strengths and weaknesses and was very impressed by the in-depth analysis of the results of this. I also enjoyed the values exercise which clarified what I want from a work situation very effectively. The environment analysis was also useful as were the Myers-Briggs and Strong assessments. On a personal level I found it to be a very relaxed and informal environment where I could be myself and express my thoughts without being made to feel foolish. I thought you listened very well and empathised with my situation whilst also offering sound and practical advice. I greatly enjoyed the sessions and found them all useful.

Do you have any ideas on suggestions on how I could improve my communication with you?

Not really – I think you communicated very well and got back to me via e-mail / phone quickly - even when I was ill you put notes on a CD so that I was able to work on things in your absence so no complaints.

What has been the key learning point for you?

That I have transferable skills and that I don't need to narrowly focus on areas where I have worked before. Also that my personal attributes and abilities are well suited to some form of management which I would not have said was a natural forte. I think knowing myself better will also help in the interview process and enable me to make for informed career choices.

What action do you intend to take next?

I am going to look into paralegal work and have applied for a temporary paralegal position (interview next week so fingers crossed). I will approach companies to see if I can do some job shadowing or obtain an informational interview with a paralegal. I am also looking at primary school teacher training courses at University of Gloucestershire and have contacted a friend who has said that I can visit her primary school for a couple of days to see if this is what I want to do.

I will follow this up depending on how things progress on the paralegal front.

What might you say to others about this programme?

I would strongly recommend the Highlands Ability Battery to anybody who is looking for a first job, to change career or to study at university as it will give an invaluable insight into your aptitudes.

I would recommend Denise as a career coach as she is non-judgmental, empathetic and a very good listener. She has a lot of recruitment experience and knows what is needed to get you the right job and nothing is too much trouble for her.